The National Crime Information Center's (NCIC) Missing Person File was implemented in 1975. Records in the Missing Person File are retained indefinitely, until the individual is located or the record is canceled by the entering agency. The Missing Person File contains records for individuals reported missing who:

- have a proven physical or mental disability (Disability—EMD);
- are missing under circumstances indicating that they may be in physical danger (Endangered—EME);
- are missing after a catastrophe (Catastrophe Victim—EMV);
- are missing under circumstances indicating their disappearance may not have been voluntary (Involuntary—EMI);
- are under the age of 21 and do not meet the above criteria (Juvenile—EMJ); or
- are 21 and older and do not meet any of the above criteria but for whom there is a reasonable concern for their safety (Other—EMO).

As of December 31, 2010, NCIC contained 85,820 active missing person records. Juveniles under the age of 18 account for 38,505 (44.9 percent) of the records and 10,248 (11.9 percent) were for juveniles between the ages of 18 and 20. \*

During 2010, 692,944 missing person records were entered into NCIC, a decrease of 3.7 percent from the 719,558 records entered in 2009. Missing person records cleared or canceled during the same period totaled 703,316. Reasons for these removals include: a law enforcement agency located the subject; the individual returned home; or the record had to be removed by the entering agency due to a determination that the record was invalid. The Missing Person Circumstances (MPC) field is optional and has been available since July 1999 when the NCIC 2000 upgrade became operational. Of the 692,944 records entered in 2010, the MPC field was utilized in 322,598 (46.6 percent). When the MPC field was utilized in 2010 entries, 312,710 (96.9 percent) were coded as Runaway, 2,577 (0.8 percent) as Abducted by Non-Custodial Parent, 367 (0.1 percent) as Abducted by Stranger, and 6,944 (2.2 percent) as Adult—Federally Required Entry. In 2009, the MPC field was utilized in 307,672 (42.8 percent) of the 719,558 records.

\*This fulfills requirements as set forth in Public Law 101-647, 104 Statute 4967, Crime Control Act of 1990 stating the Attorney General is to publish a statistical summary of reports of missing children. This act was modified April 7, 2003, by "Suzanne's Law" that changed the age of mandatory missing person record entry from under 18 to under 21 years of age. [ref. 42 USC 5779(c)]

**NCIC Missing Person File Report for 2010** 

Missing Person	
Active Entries as of 12/31/2010	85,820
Total File Transactions	1,927,722
Entries	692,944
Removed	703,316
Locates	46,397
Modified	290,418
Modified Supplemental	159,784
Canceled Supplemental	3,418
Queried Missing Person File Only	31,445
Queried NCIC System-Wide by Name	1,870,669,249

Entries—Records entered do not include supplemental record entry messages which are used to add specific identifiers, including dental data, to a Missing Person Record on file in NCIC.

Removed—Records removed are a total of the cancel, clear, and locate messages received by the NCIC computer. Excluded are counts of supplemental record cancellation messages which are used to remove specific identifiers, including dental data, from a Missing Person record.

Locates—Transactions to remove entries when the subject has been found by an agency other than the entering agency.

Modifies—Modifies include base record modification messages, supplemental record entry messages, and supplemental record cancellation messages. Counts of supplemental dental entry messages and supplemental dental cancellation messages are not available.

Queried Missing Person File Only—Records queried are when agencies inquire on a record for information purposes. In January 1987, clears and cancels were combined on the statistical report.

### NCIC Missing Person (Monthly Totals) 2010

	EMJ	EMJ	EME	EME	EMI	EMI	EMD	EMD	EMV	EMV	ЕМО	ЕМО	Total	Total
	Entry	Cancel	Entry	Cancel	Entry	Cancel	Entry	Cancel	Entry	Cancel	Entry	Cancel	Entry	Cancel
Jan	40,738	41,888	6,105	6,269	1,548	1,620	2,436	2,545	29	38	3,401	3,374	54,257	55,734
Feb	38,759	39,666	5,694	5,724	1,472	1,532	2,237	2,319	29	98	3,189	3,218	51,380	52,557
Mar	47,821	48,191	6,879	6,908	1,699	1,806	2,666	2,798	25	216	3,761	3,820	62,851	63,739
Apr	47,983	47,537	6,687	6,882	1,682	1,798	2,729	2,773	31	38	3,704	3,732	62,816	62,760
May	50,798	50,320	5,050	5,468	1,734	1,755	2,813	3,112	39	48	6,117	5,498	66,551	66,201
Jun	44,384	45,245	4,482	4,807	1,782	1,802	2,780	2,747	27	28	6,397	6,088	59,852	60,717
Jul	39,775	40,679	4,635	4,804	1,834	1,784	2,783	2,922	35	38	6,744	6,592	55,806	56,819
Aug	38,616	41,157	4,705	5,013	1,709	1,819	2,619	2,960	38	35	6,718	6,472	54,405	57,456
Sep	42,614	43,519	4,479	4,606	1,626	1,752	2,441	2,612	44	53	6,301	6,098	57,505	58,640
Oct	47,598	46,278	4,612	4,664	1,758	1,782	2,595	2,595	28	29	6,645	6,374	63,236	61,722
Nov	41,726	42,959	4,078	4,205	1,519	1,610	2,423	2,525	33	35	6,196	6,182	55,975	57,516
Dec	34,719	35,748	3,819	3,950	1,490	1,472	2,162	2,254	23	30	6,097	6,001	48,310	49,455
Col Tot	515,531	523,187	61,225	63,300	19,853	20,532	30,684	32,162	381	686	65,270	63,449	692,944	703,316

Entry—Number of records entered during the month.

Cancel—Number of records canceled/cleared during the month but entered from any time period.

EMJ—Entry of a person under the age of 21 who is missing and does not meet any of the entry criteria set forth in the other categories.

EME—Entry of a person of any age who is missing under circumstances indicating that his/her physical safety may be in danger.

EMI—Entry of a person of any age who is missing under circumstances indicating that the disappearance may not have been voluntary, i.e., abduction or kidnapping.

EMD—A person of any age who is missing and under proven physical/mental disability or is senile, thereby subjecting him/herself or others to personal and immediate danger.

EMV—A person of any age who is missing after a catastrophe.

EMO—A person over the age of 21, not meeting the criteria for entry in any other category, who is missing and for whom there is a reasonable concern for his/her safety.

Source: NCIC Active/Expired Missing Person Analysis Report

### NCIC Missing Person File Category/Age/Sex/Race 2010

	Under 18	18 And Older	All Ages					
Total	531,928	161,016	692,944					
Juvenile	510,207	5,324	515,531					
Endangered	10,274	50,951	61,225					
Involuntary	5,298	14,555	19,853					
Disability	3,675	27,009	30,684					
Catastrophe	143	238	381					
Other	2,331	62,939	65,270					
Female	288,213	67,030	355,243					
Male	243,686	93,974	337,660					
Unknown	29	12	41					
Asian	10,025	4,504	14,529					
Black	187,564	42,172	229,736					
Indian	7,524	1,760	9,284					
Unknown	12,698	4,647	17,345					

White *	314,117	104,742	418,859
	Under 21	21 And Older	All Ages
Total	565,692	127,252	692,944
Juvenile	514,780	211	514,991
Endangered	18,754	42,471	61,225
Involuntary	9,948	9,905	19,853
Disability	6,542	27,142	33,684
Catastrophe	186	195	381
Other	14,941	50,328	65,269
Female	305,449	52,111	357,560
Male	260,211	75,132	335,343
Unknown	32	9	41
Asian	10,665	3,864	14,529
Black	201,943	30,884	232,827
Indian	7,818	1,466	9,284
Unknown	13,683	3,662	17,345
White *	331,583	87,376	418,959

<sup>\*</sup> Includes Hispanic

Source: NCIC Active/Expired Missing and Unidentified Analysis Reports

# NCIC Missing Person File—Yearly Totals and Percent Change

					1
		- i			Modified***
1,454,029	663,921	661,945	641,543	20,615	82,764
N/A	N/A	N/A	N/A	N/A	N/A
1,552,896	705,175	701,811	680,520	24,250	92,946
(+) 6.7	(+) 6.2	(+) 6.0	(+) 6.0	(+) 17.6	(+) 12.3
1,785,653	801,358	810,483	737,876	26,970	119,424
(+) 15.0	(+) 13.6	(+) 15.5	(+) 8.4	(+) 11.2	(+) 28.5
1,951,842	868,345	858,730	824,348	31,716	169,137
(+) 9.3	(+) 8.4	(+) 6.0	(+) 11.7	(+) 17.6	(+) 41.6
2,179,932	954,896	944,685	906,662	39,985	216,080
(+) 11.7	(+) 10.0	(+) 10.0	(+) 10.0	(+) 26.1	(+) 27.8
2,238,503	969,264	964,343	922,576	42,009	237,150
(+) 2.7	(+) 1.5	(+) 2.1	(+) 1.8	(+) 5.1	(+) 9.8
1,908,696	955,252	953,444	913,940	42,733	254,533
(-) 14.7	(-) 1.4	(-) 1.1	(-) 0.9	(+) 1.7	(+) 7.3
1,965,657	980,712	984,945	933,081	45,397	281,197
(+) 3.0	(+) 2.7	(+) 3.3	(+) 2.1	(+) 6.3	(+) 10.5
1,861,335	932,190	929,145	913,416	47,313	287,792
(-) 5.3	(-) 4.9	(-) 5.7	(-) 2.1	(+) 4.2	(+) 2.3
1,733,691	867,129	866,562	816,198	38,704	272,197
(-) 6.9	(-) 7.0	(-) 6.7	(-) 10.6	(-) 18.2	(-) 5.4
1,758,376	876,213	882,163	825,969	40,714	294,707
(+) 1.4	(+) 1.0	(+) 1.8	(+) 1.2	(+) 5.2	(+) 8.3
1,702,197	840,279	861,918	803,599	40,844	313,822
(-) 3.2	(-) 4.1	(-) 2.3	(-) 2.7	(+) 0.3	(+) 6.5
1,658,591	821,975	836,616	779,721	42,033	329,741
(-) 2.6	(-) 2.2	(-) 2.9	(-) 3.0	(+) 2.9	(+) 5.1
	N/A  1,552,896 (+) 6.7 1,785,653 (+) 15.0 1,951,842 (+) 9.3 2,179,932 (+) 11.7 2,238,503 (+) 2.7 1,908,696 (-) 14.7 1,965,657 (+) 3.0 1,861,335 (-) 5.3 1,733,691 (-) 6.9 1,758,376 (+) 1.4 1,702,197 (-) 3.2 1,658,591	1,454,029       663,921         N/A       N/A         1,552,896       705,175         (+) 6.7       (+) 6.2         1,785,653       801,358         (+) 15.0       (+) 13.6         1,951,842       868,345         (+) 9.3       (+) 8.4         2,179,932       954,896         (+) 11.7       (+) 10.0         2,238,503       969,264         (+) 2.7       (+) 1.5         1,908,696       955,252         (-) 14.7       (-) 1.4         1,965,657       980,712         (+) 3.0       (+) 2.7         1,861,335       932,190         (-) 5.3       (-) 4.9         1,733,691       867,129         (-) 6.9       (-) 7.0         1,758,376       876,213         (+) 1.4       (+) 1.0         1,702,197       840,279         (-) 3.2       (-) 4.1         1,658,591       821,975	1,454,029       663,921       661,945         N/A       N/A       N/A         1,552,896       705,175       701,811         (+) 6.7       (+) 6.2       (+) 6.0         1,785,653       801,358       810,483         (+) 15.0       (+) 13.6       (+) 15.5         1,951,842       868,345       858,730         (+) 9.3       (+) 8.4       (+) 6.0         2,179,932       954,896       944,685         (+) 11.7       (+) 10.0       (+) 10.0         2,238,503       969,264       964,343         (+) 2.7       (+) 1.5       (+) 2.1         1,908,696       955,252       953,444         (-) 14.7       (-) 1.4       (-) 1.1         1,965,657       980,712       984,945         (+) 3.0       (+) 2.7       (+) 3.3         1,861,335       932,190       929,145         (-) 5.3       (-) 4.9       (-) 5.7         1,733,691       867,129       866,562         (-) 6.9       (-) 7.0       (-) 6.7         1,758,376       876,213       882,163         (+) 1.4       (+) 1.0       (+) 1.8         1,702,197       840,279       861,918	1,454,029         663,921         661,945         641,543           N/A         N/A         N/A         N/A           1,552,896         705,175         701,811         680,520           (+) 6.7         (+) 6.2         (+) 6.0         (+) 6.0           1,785,653         801,358         810,483         737,876           (+) 15.0         (+) 13.6         (+) 15.5         (+) 8.4           1,951,842         868,345         858,730         824,348           (+) 9.3         (+) 8.4         (+) 6.0         (+) 11.7           2,179,932         954,896         944,685         906,662           (+) 11.7         (+) 10.0         (+) 10.0         (+) 10.0           2,238,503         969,264         964,343         922,576           (+) 2.7         (+) 1.5         (+) 2.1         (+) 1.8           1,908,696         955,252         953,444         913,940           (-) 14.7         (-) 1.4         (-) 1.1         (-) 0.9           1,965,657         980,712         984,945         933,081           (+) 3.0         (+) 2.7         (+) 3.3         (+) 2.1           1,861,335         932,190         929,145         913,416	1,454,029   663,921   661,945   641,543   20,615   N/A

2003	1,661,853	824,699	837,154	777,854	44,252	353,805
% Change	(+) 0.2	(+) 0.3	(+) 0.6	(-) 3.0	(+) 5.3	(+) 7.3
2004	1,670,848	830,325	840,523	782,283	46,665	379,952
% Change	(+) 0.5	(+) 0.7	(+) 0.4	(+) 0.6	(+) 5.5	(+) 7.4
2005	2,167,892	834,536	844,838	781,430	48,639	397,452
% Change	(+) 29.7	(+) 0.5	(+) 0.5	(-) 0.1	(+) 4.2	(+) 4.6
2006	2,203,363	836,131	851,940	785,412	51,518	421,478
% Change	(+) 1.6	(+) 0.2	(+) 0.8	(+) 0.5	(+) 5.9	(+) 6.0
2007	2,296,793	814,957	820,212	770,282	51,638	549,981
% Change	(+) 4.2	(-) 2.5	(-) 3.7	(-) 1.9	(+) 0.2	(+) 30.5
2008	2,068,262	778,161	745,088	731,727	50,559	457,451
% Change	(-) 9.9	(-) 4.5	(-) 9.2	(-) 5.0	(-) 2.0	(-) 16.8
2009	1,759,860	719,558	726,130	637,308	32,843	358,356
% Change	(-) 14.9	(-) 7.5	(-) 2.5	(-) 12.9	(-) 35.1	(-) 21.7
2010	1,927,722	692,944	703,316	658,161	46,397	453,620
% Change	(+) 9.5	(-) 3.7	(-) 3.1	(+) 3.3	(+) 41.3	(+) 26.6

<sup>\*</sup> Records entered do not include supplemental record entry messages which are used to add specific identifiers, including dental data, to a missing person record on file in NCIC.

SOURCE: NCIC Active/Expired Missing Person Analysis Report

# **NCIC Unidentified Person File**

NCIC's Unidentified Person File came online in 1983. Records are retained indefinitely, unless removed by the entering agency. The Unidentified Person File contains records of:

- unidentified deceased persons (Deceased—EUD);
- persons of any age who are living and unable to determine their identity (Living—EUL); and
- unidentified catastrophe victims (Catastrophe Victim—EUV).

As of December 31, 2010, there were 7,539 unidentified person records in NCIC. During 2010, 1,033 unidentified person records were entered into NCIC, a decrease of 0.7 percent from the 1,040 records entered in 2009.\* The records entered in 2010 consisted of 806 (78.0 percent) deceased unidentified bodies, 11 (1.1 percent) unidentified catastrophe victims, and 216 (20.9 percent) living persons who could not ascertain their identity. In 2010, 796 records were canceled or cleared by the entering agency for reasons such as the remains being identified or the record being invalid. This was an 8.6 percent decrease over the 871 records canceled in 2009.

\*Use of the Unidentified Person File is not mandated by law.

# **NCIC Unidentified Person File Report for 2010**

Unidentified Person	
Active Entries as of 1/1/2011	7,539
Total File Transactions	1,829
Records Entered	1,033
Records Cancelled	796

#### **NCIC Unidentified Person (Monthly Totals) 2010**

				<u> </u>				
	Deceased	Deceased	Cat Vic	Cat Vic	Living	Living	Total	Total

<sup>\*\*</sup> Records removed are a total of the cancel, clear, and locate messages received by the NCIC computer. Excluded are counts of supplemental record cancellation messages which are used to remove specific identifiers, including dental data, from a messing person record.

<sup>\*\*\*</sup> Modifies include base record modification messages, supplemental record entry messages, and supplemental record cancellation messages. Counts of supplemental dental entry messages and supplemental dental cancellation messages are not available.

	Entry	Cancel	Entry	Cancel	Entry	Cancel	Entry	Cancel
Jan	101	53	0	0	23	25	124	78
Feb	66	46	0	0	9	9	75	55
Mar	67	53	0	0	17	11	84	64
Apr	114	100	1	0	18	21	133	121
May	64	55	0	1	17	14	81	70
Jun	43	37	0	0	16	17	59	54
Jul	46	33	1	2	22	14	69	49
Aug	59	53	0	0	25	32	84	85
Sep	86	53	0	0	19	15	105	68
Oct	62	37	3	4	20	20	85	61
Nov	50	28	0	0	16	12	66	40
Dec	48	27	6	7	14	17	68	51
Col Tot	806	575	11	14	216	207	1,033	796

Entry—Number of records entered during the month.

Cancel—Number of records canceled/cleared during the month but entered from any time period.

Deceased—Human remains for whom the identity cannot be ascertained. This category also includes body parts. Catastrophe Victim—A person who is a victim of a catastrophe for whom the identity cannot be ascertained or body parts when a body has been dismembered as the result of a catastrophe.

Living—A person who is living and unable to ascertain his/her identity, e.g., amnesia victim, infant, etc. The information on unidentified living persons should only be included if the person gives his/her consent or if they are physically or mentally unable to give consent.

Source: NCIC Active/Expired Unidentified Person Analysis Report

NCIC Unidentified Person File—Yearly Totals and Percent Change

Year	Total	Total	Deceased	Deceased	Cat Vic	Cat Vic	Living	Living
	Entries	Cancels	Entries	Cancels	Entries	Cancels	Entries	Cancels
1990	1,567	1,394	1,226	1,054	20	19	321	321
% Change	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
1991	1,805	1,615	1,198	1,015	10	9	597	591
% Change	(+) 15.2	(+) 15.9	(-) 2.3	(-) 3.7	(-) 50.0	(-) 52.6	(+) 86.0	(+) 84.1
1992	1,637	1,484	1,331	1,183	31	26	275	275
% Change	(-) 9.3	(-) 8.1	(+) 11.1	(+) 16.6	(+) 210.0	(+) 188.9	(-) 53.9	(-) 53.5
1993	1,629	1,155	1,162	993	37	37	130	125
% Change	(-) 0.5	(-) 22.2	(-) 12.7	(-) 16.1	(+) 19.4	(+) 42.3	(-) 52.7	(-) 54.5
1994	1,829	1,204	1,632	1,010	24	24	172	170
% Change	(+) 12.3	(+) 4.2	(+) 40.4	(+) 1.7	(-) 35.1	(-) 35.1	(+) 32.3	(+) 36.0
1995	1,143	954	965	775	22	23	156	156
% Change	(-) 37.5	(-) 20.8	(-) 40.9	(-) 23.3	(-) 8.3	(-) 4.2	(-) 9.3	(-) 8.2
1996	1,391	1,196	1,182	1,001	22	11	187	184
% Change	(+) 21.7	(+) 25.4	(+) 22.5	(+) 29.2	0	(-) 52.2	(+) 19.9	(+) 17.9
1997	1,608	1,176	1,395	964	11	10	202	202
% Change	(+) 15.6	(-) 1.7	(+) 18.0	(-) 3.7	(-) 50.0	(-) 9.1	(+) 8.0	(+) 9.8

1998	1,326	1,005	1,039	732	31	29	256	255
% Change	(-) 17.5	(-) 14.5	(-) 25.5	(-) 24.1	(+) 181.8	(+) 190.0	(+) 26.7	(+) 26.2
1999	1,241	842	921	544	17	17	303	281
% Change	(-) 6.4	(-) 16.2	(-) 11.4	(-) 25.7	(-) 45.2	(-) 41.4	(+) 18.4	(+) 10.2
2000	1,091	866	646	434	8	9	437	423
% Change	(-) 12.1	(+) 2.9	(-) 29.9	(-) 20.2	(-) 53.0	(-) 47.1	(+) 44.2	(+) 50.5
2001	973	840	563	433	15	15	395	392
% Change	(-) 10.8	(-) 3.0	(-) 12.8	(-) 0.2	(+) 87.5	(+) 66.7	(-) 9.6	(-) 64.1
2002	947	785	557	382	16	14	374	389
% Change	(-) 2.7	(-) 6.5	(-) 1.1	(-) 11.8	(+) 6.7	(-) 6.7	(-) 5.3	(-) 0.8
2003	1,214	808	734	367	13	12	467	429
% Change	(+) 28.2	(+) 2.9	(+) 31.8	(-) 3.9	(-) 18.8	(-) 14.3	(+) 24.9	(+) 10.3
2004	1,335	964	878	493	33	35	424	436
% Change	(+) 10.0	(+) 19.3	(+) 19.6	(+) 34.3	(+) 153.8	(+) 191.7	(-) 9.2	(+) 1.6
2005	1,383	1,258	960	792	19	19	404	447
% Change	(+) 3.6	(+) 30.5	(+) 9.3	(+) 60.6	(-) 42.4	(-) 45.7	(-) 4.7	(+) 2.5
2006	1,413	1,185	1,043	818	7	2	363	365
% Change	(+) 2.2	(-) 5.8	(+) 8.6	(+) 3.3	(-) 63.2	(-) 89.5	(-) 10.1	(-) 18.3
2007	1,788	1,051	1,448	712	23	11	317	1,788
% Change	(+) 26.5	(-)11.3	(+) 38.8	(-) 13.0	(+) 228.6	(+) 450.0	(-) 12.7	(-) 1.4
2008	1,133	889	918	681	16	14	199	194
% Change	(-) 36.6	(-) 15.4	(-) 36.6	(-) 4.4	(-) 30.4	(+) 27.3	(-) 37.2	(-) 89.2
2009	1,040	871	790	639	27	24	223	208
% Change	(-) 8.2	(-) 2.0	(-) 13,9	(-) 6.2	68.8	71.4	12.1	7.2
2010	1,033	796	806	575	11	14	216	207
% Change	(-) 0.7	(-) 8.6	(+) 2.0	(-) 10.0	(-) 59.3	(-) 41.7	(-) 3.1	(-) 0.5

Entry—Number of records entered during the month.

Cancel—Number of records canceled/cleared during the month but entered from any time period.

Deceased—Human remains for whom the identity cannot be ascertained. This category also includes body parts. Catastrophe Victim—A person who is a victim of a catastrophe for whom the identity cannot be ascertained or body parts when a body has been dismembered as the result of a catastrophe.

Living—A person who is living and unable to ascertain his/her identity, e.g., amnesia victim, infant, etc. The information on unidentified living persons should only be included if the person gives his/her consent or if they are physically or mentally unable to give consent.

Source: NCIC Active/Expired Unidentified Person Analysis Report

# **NCIC Missing and Unidentified Entry Comparison Chart**

Year	Missing Person Entries	Unidentified Person Entries
1990	663,921	1,567
1991	705,175	1,805

1992	801,358	1,637
1993	868,345	1,629
1994	954,896	1,829
1995	969,264	1,143
1996	955,252	1,391
1997	980,712	1,608
1998	932,190	1,326
1999	867,129	1,241
2000	876,213	1,091
2001	840,279	973
2002	821,975	947
2003	824,699	1,214
2004	830,325	1,335
2005	834,536	1,383
2006	836,131	1,413
2007	814,967	1,788
2008	778,164	1,133
2009	719,558	1,040
2010	692,944	1,033

Source: NCIC Active/Expired Missing and Unidentified Analysis Reports

#### **Contact Information:**

The Criminal Justice Information Services Division's (CJIS) NCIC Operations and Policy Unit (NOPU) NCIC Group distributes monthly NCIC extracts—the Missing Person Active/Expired Analysis and the Unidentified Person Active/Expired Analysis—to each CJIS system officer and/or to the agency in the state that has been designated as a point of contact.

The NOPU routinely responds to requests for nationwide statistics from law enforcement agencies and the media concerning the NCIC Missing Person and Unidentified Person Files for public release.

The monthly statistics are calculated to address the most frequently requested data. Archived statistics are available upon request.

If you have any questions or need further assistance, please contact the FBI's NOPU NCIC Group at 304-625-3000 or ioau@leo.gov.